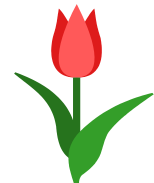


## ***Injured in a Traffic Accident?*** **-Information for Victims-**

This leaflet addresses the following issues for people injured in traffic accidents:

- Systems of Automobile Insurance and Support for Victims
- Consultation Services

Contact Information	
Division	
Station	
Aichi Prefectural Police	
Telephone Number	(            )
	Extension



### Summary of Automobile Insurance

#### **I. Compulsory Automobile Liability Insurance (Compulsory Insurance)**

Compulsory Automobile Liability Insurance ensures compensation for victims is provided by the party responsible for the accident. This insurance, required by law, is designed to protect victims of traffic accidents. This insurance is only for traffic accident-related injury and loss of life. This insurance must be purchased for all vehicles, including mopeds but excluding certain agricultural vehicles.

#### **A. Amount payable (per individual victim)**

Loss of Life	¥30,000,000
Injury	¥1,200,000
Disability due to injury	¥750,000 - ¥40,000,000

## **B. Claim for insurance**

If victims can not effectively negotiate with the party responsible for the accident, they may file a claim (Victim's Claim) directly to the insurance company.

## **C. Compulsory Automobile Liability Insurance and Social Insurance**

### **1. Compulsory Automobile Liability Insurance and Worker's Injury Compensation Insurance**

Worker's Injury Compensation Insurance is purchased by companies to provide financial support for workers injured during working hours (including accidents during the workers daily commute) Victims may file an insurance claim by submitting a "Damages Caused by a 3<sup>rd</sup> Party Report."

### **2. Compulsory Automobile Liability Insurance and Health Insurance**

In a case where an individual is injured due to someone else's action in an automobile accident, the victim may file a claim with Compulsory Automobile Liability Insurance for financial support. In addition, they may receive insurance for doctor's fees by submitting an "Incident Report of Third Person's Conduct" to the Association of Health Insurance or Office of Social Health Insurance.

Please note that if you wish to use National Health Insurance, you must file a claim with the local municipality.

## **II. Voluntary Insurance (Voluntary Subscription Automobile Insurance)**

This voluntary insurance compensates third parties for damages sustained to their property (vehicles, houses, telephone/electrical poles, etc.) as well as damage to the insured's own vehicle and any damages beyond the limit of compulsory insurance.

Further inquiries should be made in Japanese to an insurance company.

## **System of Aid and Support for Victims**

### **I. Financial Hardship Due to a Traffic Accident**

If victims have financial hardship due to damages suffered in an automobile accident, they may make use of the following systems:

#### **A. Social Welfare**

This system provides financial support to families whose income does not meet a set minimum amount.

#### **B. Social Assistance Fund and Loan System**

This system provides low-interest loans for low income families for business or medical expenses. Other forms of support and advice are provided as well.

#### **C. Mother and Child Welfare Loan System**

This system supports single mothers and their children by providing loans to ensure the child's welfare. Information about the above systems is available at welfare and municipal offices.

#### **D. Orphans of Traffic Accidents Loan System**

This system offers loans to the families of children who were orphaned in an accident, or whose parent/s were seriously injured in an accident. The loan is available until the child graduates from junior high school.

Further inquiries should be made in Japanese with the:

Nationality Agency for Automotive Safety & Victims' Aid

Main Branch Office of Nagoya

Tel. 052-218-3017

## **II. Tax Credit System**

The following systems of tax credits are available. Please consult a local tax office for more information in Japanese.

### **A. Medical Tax Credits**

This system provides a tax credit equal to the amount paid for medical expenses minus the amount received from medical insurance.

### **B. Tax Returns for Disabled**

This system provides a ¥270,000 tax credit to people with disabilities or ¥400,000 to people with a more serious disability.



# Information and Consultation

**ALL Consultation in Japanese**

As of August 2023

\*Consultation unavailable from December 29 through January 3

## 1. Aichi Prefectural Police (Counseling by female officer)

Name/Address	Tel	Category/Hours
<b>Heartful Line</b> Center for Victims of Crime Civic Services Division Aichi Prefectural Police Headquarters  2-1-1 Sannomaru, Naka-ku, Nagoya	052 954-8897	Telephone Consultation for Victims of Crime and Accidents  Monday through Friday (Except national holidays) 9:00 a.m. - 5:00 p.m.
		Face to Face Consultation  Monday through Friday (Except national holidays)  9:00 a.m. - 5:00 p.m. (By appointment only)

## 2. Mental Health Welfare Center

Name/Address	Tel	Category/Hours
<b>Aichi Prefectural Mental Health Welfare Center</b>  3-2-1 Sannomaru, Naka-ku, Nagoya	052 962-5377	Face to Face Consultation  Monday through Friday (Except national holidays)  9:00 a.m. - 5:00 p.m. (By appointment only)
	052 951-2881	<b>Aichi Kokoro Hotline 365</b>  Everyday 9:00 a.m. - 8:30 p.m.
<b>Nagoya Mental Health Welfare Center</b> Nakamura Public Health Center Complex 5 <sup>th</sup> Floor 4-7-18 Meiraku-cho, Nakamura-ku, Nagoya	052 483-2095	Face to Face Consultation  Monday through Friday (Except national holidays)  8:45 a.m. - 5:15 p.m. (By appointment only)
	052 483-2215	<b>Kokoro no Kenko Denwa</b> (By telephone only)  Monday through Friday (Except national holidays)  12:45 p.m. - 4:45 p.m.

**Doctors, health counselors, mental health consultants and other experts provide mental health counseling and consultation concerning treatment. Please note that in addition to the above locations all Prefectural Welfare Centers offer mental health counseling.**

### 3. Other Facility

Name/Address	Tel	Category/Hours
<b>Aichi Victim Support Center</b>	052 232-7830	Telephone Consultation Monday through Friday (Except national holidays) 10:00 a.m. - 4:00 p.m.
		Legal Consultation (Telephone consultation by lawyers, free of charge) 2nd and 4th Wednesday 1:00 p.m. - 4:00 p.m.
		Face to Face Consultation (Consultation by clinical psychotherapists, free of charge) (By appointment only)



## Other Consultation Services

**ALL Consultation in Japanese**

As of August 2023

\*Consultation unavailable from December 29 through January 3

### 1. Consultation Facilities in Aichi Prefecture

Nam/Address	TEL/FAX	Traffic Consultation	Accident	Legal Consultation (By Appointment only)
<b>Central Community Plaza</b> Aichi Prefecture Local Autonomy Center Building 1 <sup>st</sup> to 3 <sup>rd</sup> Floor 3-1-2 Sannomaru, Naka-ku, Nagoya	TEL 052 962-5100	Monday through Friday (Except national holidays)		Mondays 2:00 p.m. - 3:00 p.m.
	FAX 052 972-6001	9:00 a.m. - 5:15 p.m.		
(Weekend Consultation Corner) Aichi Women's Center Building 2 <sup>nd</sup> Floor 1 Kamitatesugino-cho, Higashi-ku, Nagoya	TEL 052 962-5100 FAX 052 962-1009	Saturday and Sunday 9:00 a.m. - 4:30 p.m.		/

### 2. Nagoya City Counseling and Consultation

Name/Address	TEL	Category/Hours
<b>Public Appeals Division</b> Nagoya City Hall West Annex 1 <sup>st</sup> Floor 3-1-1 Sannomaru, Naka-ku, Nagoya	052 972-3162	Consultation of Traffic Accidents Monday through Friday (Except national holidays) 8:45 a.m. - 5:00 p.m.
	052 565-6110	Legal Consultation (By appointment only) ○ Face to Face Consultation Monday through Saturday 10:15 a.m. - 4:20 p.m. ○ Telephone Consultation (up to about 10 minutes) Monday through Friday (Except national holidays) 10:00 a.m. - 4:30 p.m.

### 3. Other Facilities

Name/Address	TEL	Category/Hours
<b>Japan Bar Association Traffic Accidents Counseling Center Aichi Branch</b>	For Appointment 052 565-6110	Face to Face Consultation (Free of charge, by appointment only) Monday through Saturday 10:15 a.m. - 4:20 p.m.
Aichi Bar Association Building 1-4-2 Sannomaru, Naka-ku, Nagoya a	Toll Free Number 0120 078-325	Telephone Consultation (up to about 10 minutes) Monday through Friday (Except national holidays) 10:00 a.m. - 4:30 p.m.
<b>The Japan Center for Settlement of Traffic Accident Disputes</b>  Sumitomoseimei Nagoya Building 24 <sup>th</sup> Floor 2-14-19 Meiekiminami, Nakamura-ku, Nagoya	052 581-9491	Face to Face Consultation (By appointment only)  Monday through Friday 9:00 a.m. - 5:00 p.m.
<b>Traffic Safety Association</b>  1-6-50 Jyoganji, Kita-ku, Nagoya	052 981-7587	Telephone/Face to Face Consultation Monday through Friday (Except national holidays) 10:00 a.m. - 3:00 p.m.
<b>National Agency for Automotive Safety and Victim's Aid Nagoya Branch</b>  Nagoya AT Building 8 <sup>th</sup> Floor 1-18-22 Nishiki, Naka-ku, Nagoya	052 218-3017	Telephone/Face to Face Consultation Everyday 9:00 a.m. - 5:00 p.m.

# Foreign Language Counseling Services

As of August 2023

## 1. Aichi International Association

(Address: 2-6-1 Sannomaru, Naka-ku, Nagoya)

Category	TEL	Hours
Consultation on labor, taxes, medical care, education, and various other aspects of daily life.	052 961-7902	<b>Face to Face Consultation</b> [Portuguese, Spanish and English] Monday through Saturday 10:00 a.m. - 6:00 p.m. [Chinese] Mondays 10:00 a.m. - 6:00 p.m. (Except national holidays)
	052 961-7902	<b>Telephone Consultation</b> [Portuguese, Spanish and English] Monday through Saturday 10:00 a.m. - 6:00 p.m. [Chinese] Mondays 10:00 a.m. - 6:00 p.m. (Except national holidays)
	052 961-7902	<b>Consultation by lawyers</b> [Portuguese, Spanish and English] Fridays (Except national holidays) 1:00 p.m. - 4 p.m. (Free of charge, by appointment only)

## 2. Nagoya International Center

(Address: 1-47-1 Nagono, Nakamura-ku, Nagoya)

Category	TEL	Hours
Legal consultation for foreign residents by lawyers	052 581-6111 (Answering machine service available 24 hours a day)	[English, Chinese, Spanish and Portuguese] Saturdays 10:00 a.m. - 12:30 p.m. (By appointment only)



Municipal consultation for foreign residents	052 581-0100	[English, Portuguese, Spanish and Chinese] Tuesday through Saturday 10:00 a.m. - 12:00 p.m. 1:00 p.m. - 5:00 p.m. [Korean and Pilipino] Thursdays (Except national holidays) 1:00 p.m. - 5:00 p.m.
Counseling for foreign residents addressing the concerns and worries of daily life	052 581-0100	[English, Chinese, Spanish, Portuguese and Korean] (By appointment only)