

We are here to consult if you experience any trouble in consumer affairs.

Consultation for Foreign Residents in Aichi Prefecture

Consultation for consumer affair issues

Every 4th Monday of the month from 1:00 p.m. to
4:30 p.m.

Trouble over contracts, damages due to fraudulent business practices,
multiple debts, product-related accidents, and more

[Consultation for Foreign Nationals at the Aichi Multicultural Center]

Organized by: Aichi International Association

In cooperation with: Aichi Prefecture

Date and time: Every 4th Monday of the month from 1:00 p.m. to 4:30
p.m.

*Please make a phone reservation by noon the Friday before.

*If the scheduled date falls on a holiday, the consultation will be held
on the following day.

Consultation format: Reservation required, first-come first-served

Up to four parties per day; meet with a specialized consultant

No need to worry as interpretation is available.

Aichi Multicultural Center

☎ 052-961-7902

Email sodan@aia.pref.aichi.jp

Inquiries & Reservations: Monday to Saturday from 10:00 a.m. to 6:00
p.m.

Aichi International Association

Inside Aichi International Plaza, Aichi Prefectural Government
Sannomaru Annex 1 F,2-6-1, Sannomaru, Naka-ku, Nagoya, Aichi



[How to book a consultation]

Please call the Aichi Multicultural Center.

☎ 052-961-7902

*So that we can prepare materials, please briefly explain the content of the consultation.

If you can speak Japanese

[Consultations are also available by phone.]

Consumer Hotline ☎ 1 8 8

Aichi Prefectural Consumer Affairs Center

☎ 052-962-0999

A specialized consultant supports you to find a solution for consumer affair issues, such as trouble over product- or service-related contracts, damage due to fraudulent business practices, multiple debts, and product-related accidents.

Monday to Friday 9:00 a.m. to 4:30 p.m./Saturday and Sunday 9:00 a.m. to 4:00 p.m.

(Closed on public holidays and December 29 to January 3)

Aichi Prefectural Office Local Autonomy 1F, 2-3-2 Sannomaru, Naka-

ku, Nagoya

*Please contact us as these contents are subject to change.

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For instance, are any of these issues causing you trouble?

Please contact us if you encounter problems like these.

Case ①

I signed the contract because I was told that the price for the smartphone model would become cheaper, but it didn't.

Case ②

I paid the full amount by mail order, but the product didn't arrive.

Case ③

I was accidentally registered to an adult site with one click.

Case ④

The used car that I bought "as is" broke down, so I want a free repair.

Case ⑤

Should I pay the high repair cost that was charged when I moved out of the apartment?

We are here to consult for any issue at all!